

How Does the FTC "Encourage" Compliance?

Final Orders – Require a Compliance Program

National Association of Music Merchants, C-4255 (2009)

- •NAMM permitted and encouraged music instrument dealers to discuss strategies for minimum resale prices
- •Order: Prohibits NAMM from those practices
 - <u>AND</u>: "Institute a program to comply with this Order and with the Antitrust Laws . . ." (Order, ¶ II. B.)
 - "Antitrust Compliance Officer"
 - "Antitrust Counsel"
 - Training:
 - Annual in person Directors
 - Annual employees and agents

NAMM (cont'd)

- Antitrust Compliance Officer to review:
 - Written materials and remarks
 - Agenda for Board meetings
- Guidance for NAMM meetings
- All speakers at NAMM meetings to certify they understand
- Procedures to encourage reporting violations
- Discipline for failure to comply
- Record meetings for review by Compliance Officer

Other FTC Orders:

- Transitions Optical, Inc., C-4289 (2010)
 - Exclusive dealing in photochromatic lenses
 - Order: Cease and Desist, and:
 - Antitrust Compliance Program (¶ III)
 - Training
 - Distribution of Order
 - Web site posting of materials
- *Pool Corporation*, C-4345 (2012)
 - Exclusive dealing, wholesale/retail pool materials
 - Order: similar to *Transitions Optical*

How do we assess failure to comply?

- Civil penalties, injunctive relief, Federal Ct.
 - \$16,000 (now) per violation daily for continuing. FTCA § 5 (*l*).
 - "Up to . . ." That is, it's the maximum
 - Meant to penalize.
 - Injunction to require coming into compliance
 - Contempt penalties if violate court's judgment.
- (Same penalty scheme for HSR violations)
 - But only DOJ can seek HSR penalties

So, what does that all mean?

- Court looks to six "civil penalty factors"
 - 1. Harm to the public
 - 2. Benefit to the violator
 - 3. Good or bad faith of the violator
 - 4. Ability to Pay
 - 5. Deterrence specific and general
 - 6. Vindicate Commission's authority

<u>U.S. v. Boston Scientific</u>, 253 F.Supp.2d 85, 98 (D. Mass. 2003). Citing previous cases to the same effect

What BSC says about bad faith . . .

- "recalcitrance in not consulting with the FTC because of an apparent concern that the FTC staff would make things worse"
 - BSC, "had an obligation to disclose this issue to the FTC, not hide the ball."
 - Flawed compliance report: "By not flagging this flashpoint, the compliance report did not fully describe" the issue.
- "The failure to seek an FTC advisory opinion regarding potentially violative conduct is evidence of bad faith. See *Reader's Digest, 662 F.2d at 968.*"
- "If BSC was uncertain of the reach of the Order, it had an obligation to do more than *see how close to the sun it could fly* with impunity." (emphasis added)
- "Finally, and most significantly, BSC chose to take the risk of ignoring the FTC's staff interpretation once it took a position on the . . . dispute. At that point, an advisory opinion certainly should have been sought."

BSC, at 100.

Bad Faith a Critical Factor

- Genuine efforts to comply? Or,
- Gross negligence? Or,
- Efforts to avoid?
- Simple, short-term mistakes that are quickly fixed with no harm maybe no penalty
- But serious bad acts call for high penalties
- BSC was ordered to pay a \$7,040,000 civil penalty

So, what does that mean for "compliance?"

- True efforts to do the right thing, *versus* efforts and arguments to avoid
- Ask staff for advice
- But, be prepared to live with the issue or take it up with the Commission
- Avoiding problems, fixing problems quickly, *versus* digging in your heals...

Benefits of Compliance Programs

- Prevents violations through the creation of a compliance culture
 - Avoiding investigation or litigation
 - Saving costs, resources and reputation
 - Avoiding fines, penalties and/or private suits
- Permits early internal detection of a violation
 - May allow firms to cure issues of potential antitrust concern
 - May eliminate the need for agency action; or may lead to reduced fines
 - May offer the firm an opportunity to seek leniency (first in)

US agency efforts to promote compliance

Advisory Opinions/Business Review Letters

- Non-binding advice on proposed conduct.
- Practical tip Both agencies provide guidance on requesting and obtaining an advisory opinion on their websites.





US agency efforts to promote compliance

Workshops and Hearings

- Identify areas of interest to the agencies
- FTC examples
 - Section 5 scope
 - IP rights in standard setting
 - Competition and IP
 - Healthcare markets
- *Practical tip:* When developing compliance programs, workshops may offer insight into future areas of agency activity that warrant attention.